

SecuGen WEB API Service Help File

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1. Installation of WEB API Service

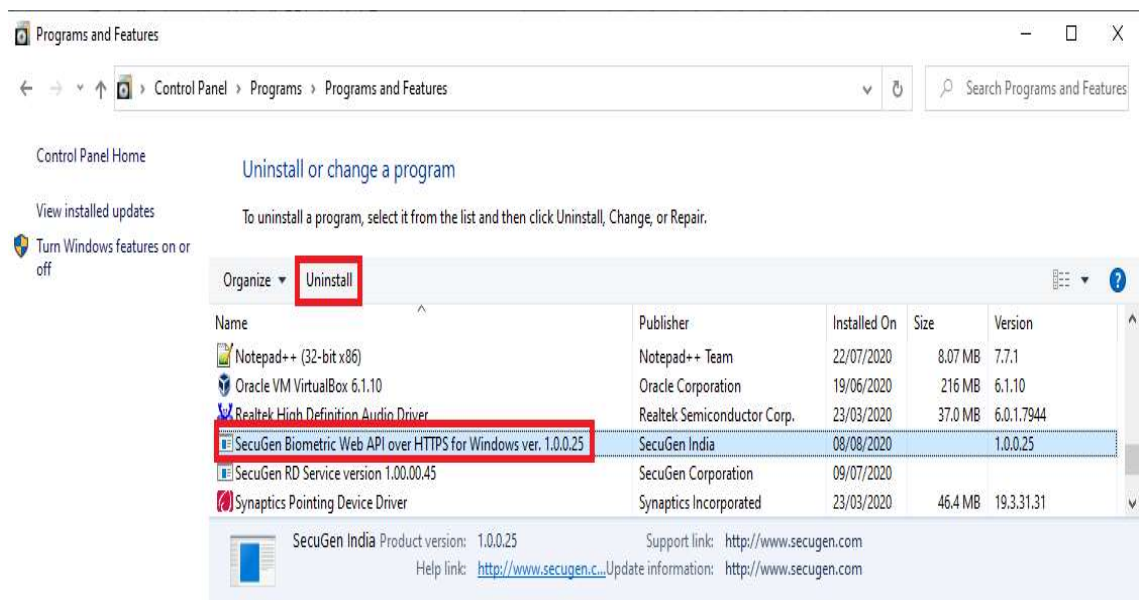
2. WEB API Service Error

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Installation of WEB API Service

- First Uninstall the Old SecuGen WEB API Application from CONTROL PANEL
- Go to **Control Panel** ➡ **Program & Features** ➡ **Uninstall a Program**
- Uninstall all **Secugen Biometric WEB API over HTTPS/HTTP for Windows** only
 - Note : DO not Uninstall **SecuGen RD Service**



- Restart your System

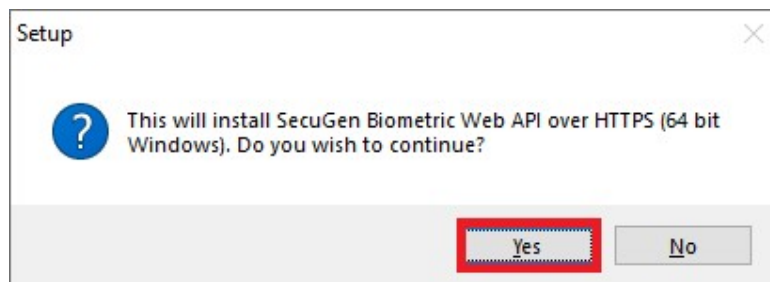
- Download the Latest WEB API Using below link & Extract

https://secugenindia.com/uploads/SGI_BWAPI_S_Win_32bit_1.0.0.34.zip

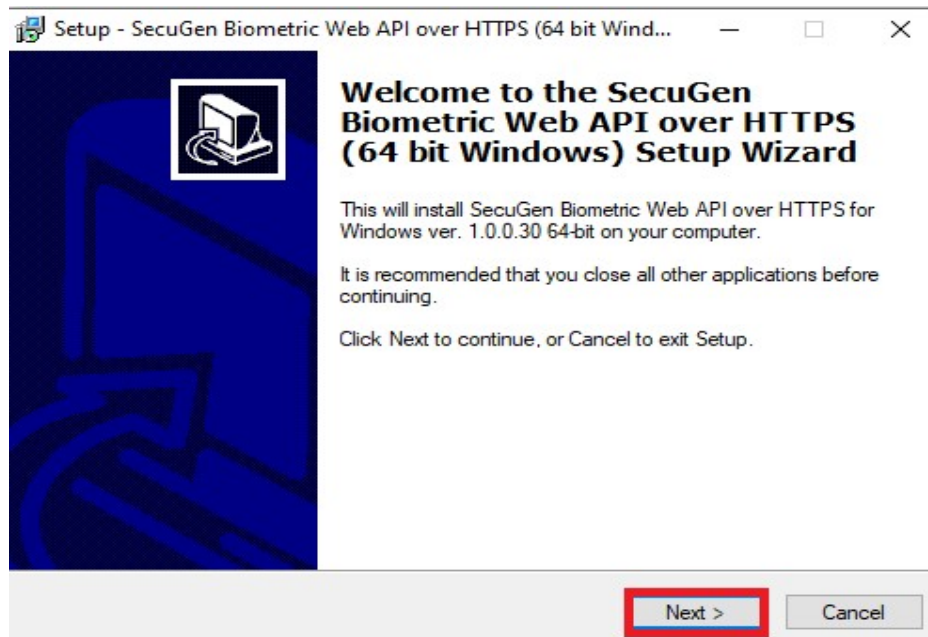
Note : These Build Supports both 32 & 64 Bit Operating System

- After Extracting the Zip File Run the EXE Application
SGI_BWAPI_S_Win_32bit_1.0.0..exe** with Administrator

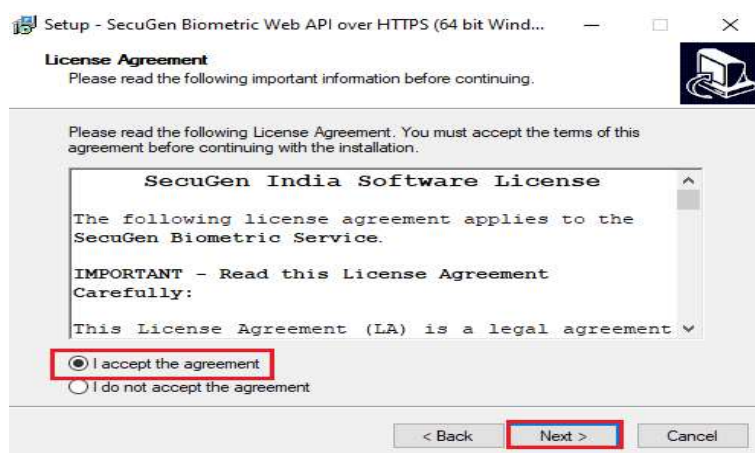
Select **Yes**



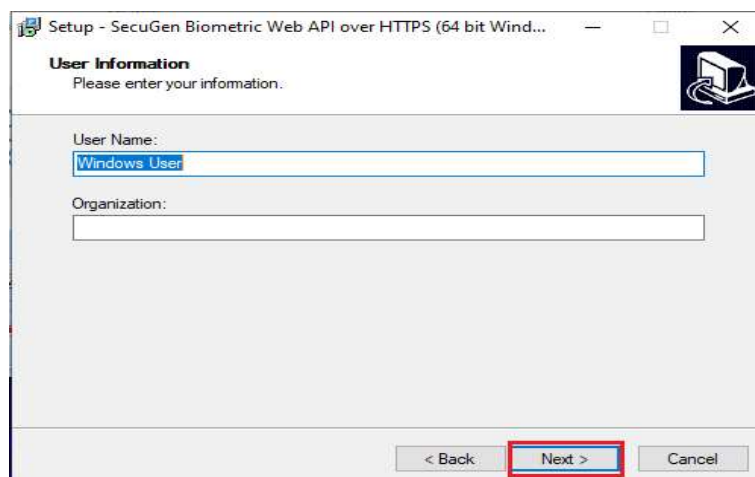
Select **Next**



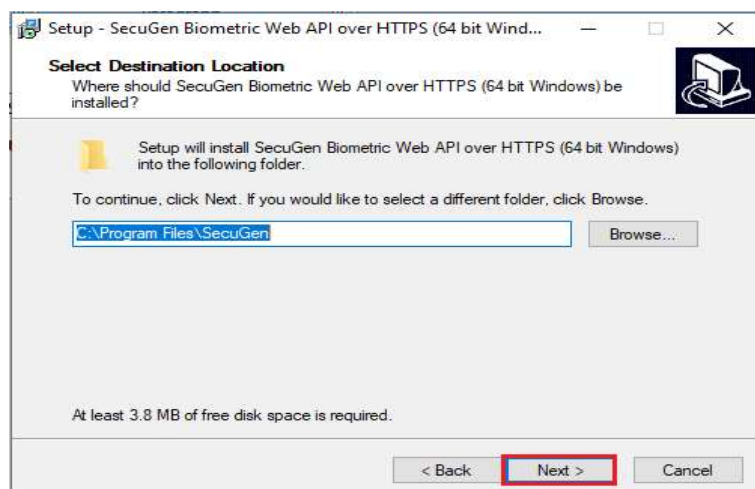
Select **Accept** & then Select **Next**



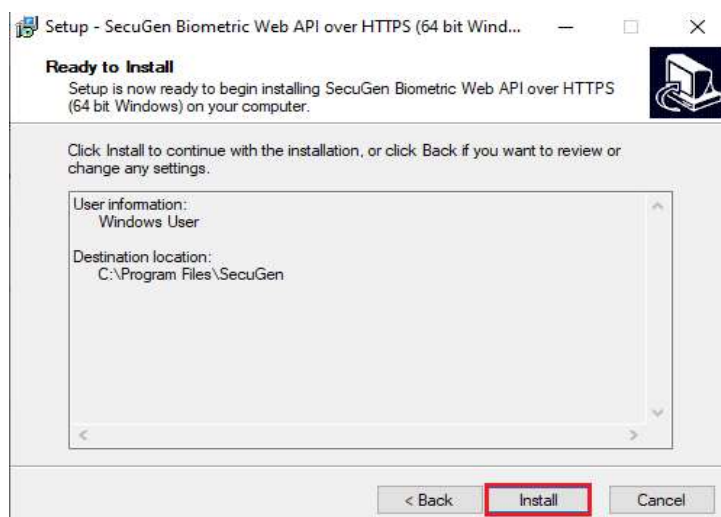
Select **Next**



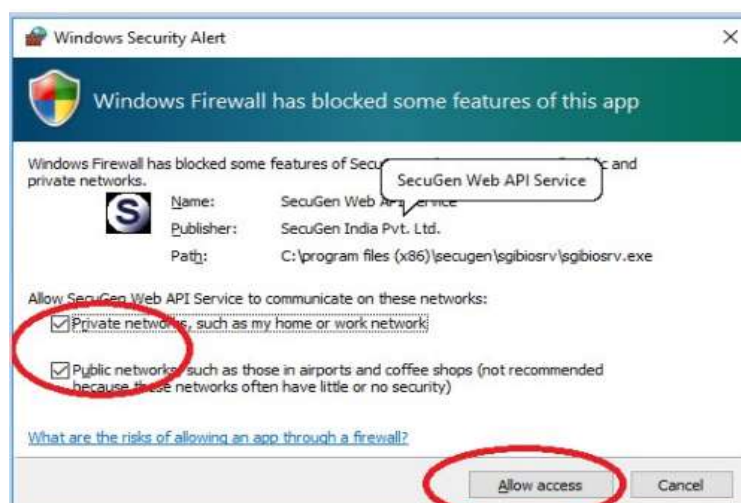
Select **Next**



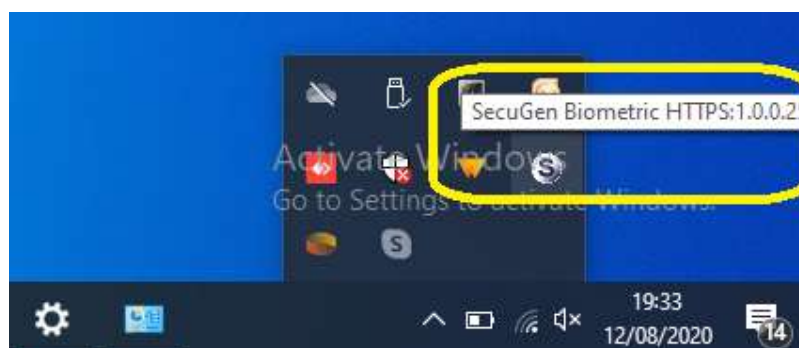
Select **Install**



Tick on both the Networks & select **Allow access**



To Check the WEB API is Installed Successfully
In your Task Bar You will see below Icon



2. WEB API Service Error Code

1) Error Code 3

Biometric Device Drivers are not Installed correctly

2) Error Code 54

Capture Timeout . You need to place your finger on the sensor

3) Error Code 59

Device is Busy . Reconnect the Biometric Device & Check again

4) Error Code 10001

Licence Expired . Check with website team

3. Test WEB API Service

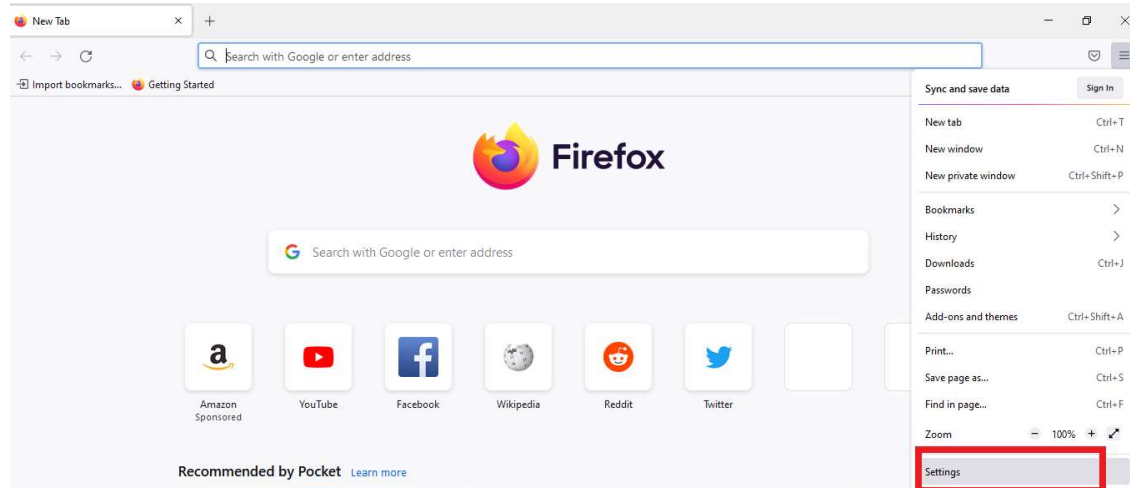
- Open the below URL in Google Chrome/Mozilla Firefox
- <https://secugenindia.in/webapi/webapidemo.html>
- Click on FP Capture to Test the fingerprint image capture



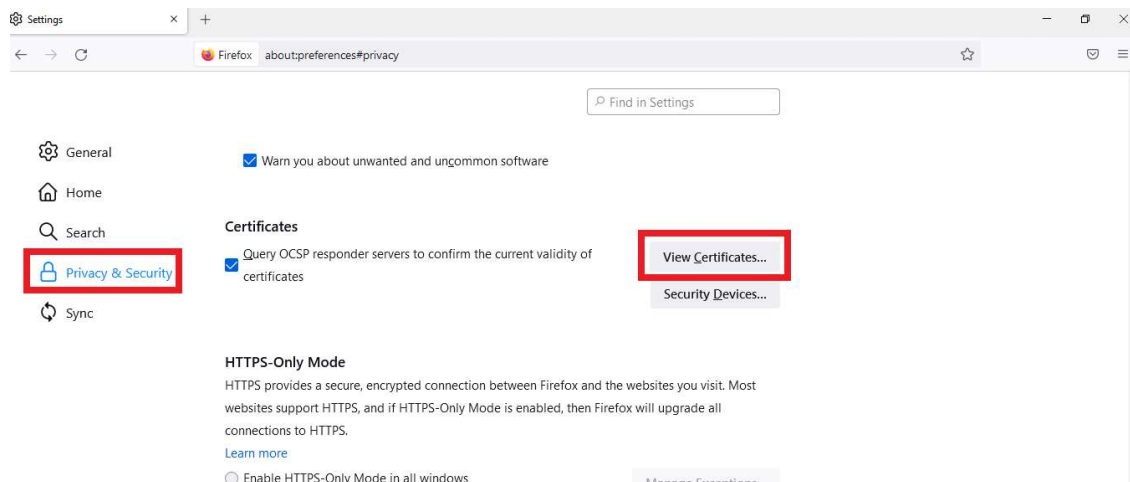
- If you get error “Check if SGIBIOSRV is running”
 - Open URL : <https://localhost:8000/SGIFPCapture>
- Select Advance then click on “**Proceed to unsafe**”
- Relaunch Goole Chrome Browser & then check again

How to use WEB API on Mozilla Firefox browser

Open Firefox Browser go to “Settings”



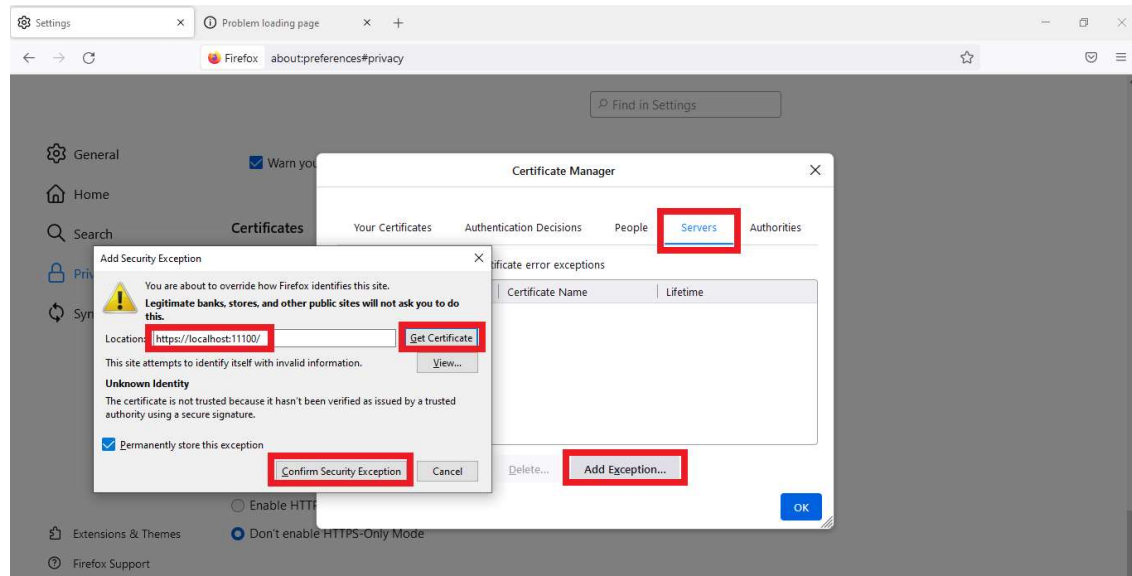
In Privacy & Security go to Certificates , then select on view certificate



In View Certificate Go to servers & click add exception then mention

URL : <https://localhost:8000/SGIFPCapture>

Click on Get Certificate & then select confirm security exception



You will get the URL in the list click on OK

Then Check RD Service using TEST Page

<https://SecuGenindia.in/webapi/webapidemo.html>

